NAYEEMUL ISLAM

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Career Objective:

To share and implement the knowledge and skills gained through academic studies at the workplace. To employ my knowledge and skills with the intention of securing a professional career with an opportunity for challenges and career advancement.

Career Summary:

Software Quality Assurance Engineer with over 4 years of experience working in the private sector. Diplomatic, personable, and adept at managing sensitive situations. Highly organized, self-motivated, and proficient with computers. I have Bachelor`s degree in Computer Science and Software Engineering and MBA degree in Marketing. I am now working as a Sr. Quality Analyst in a reputed software company.

Special Qualification:

- Knowledge of SDLC and STLC and the basics of Scrum, Waterfall, and Kanban development methodologies;
- Understanding of test design techniques; particularly Black Box (boundary value analysis, pairwise testing);
- Knowledge of bug tracking and workflow management tools; working with Jira;
- Understanding of the testing fundamentals
- Knowledge of test management systems
- Understanding of client-server architecture and API principles;
- Experience with test documentation, namely test cases, checklists, bug reports, test plans;
- Manual testing of web and mobile applications: practical skills of finding bugs and creating bug reports;
- Understanding of the rules and principles of task estimation;
- Knowledge of automation basics (Selenium IDE, Jmeter).

Employment History:

1. **Sr. Quality Analyst (March 1, 2022 – Continuing)**

   Zibew
   Company Location: Hyderabad, India
   Duties/Responsibilities:
   1. Test case writing based on the client requirement

   2. Smoke Testing, Functional, Non-Functional, Regression Testing

   3. Bug Reporting

   4. Mobile App Testing

   5. Sanity testing on live server and live application

2. **Product Manager, QA (October 1, 2021 – February, 2022)**

   Bitspeck Solutions
   Company Location: Bansree, Bangladesh
   Department: Management
   Duties/Responsibilities:
   1. Plan and Develop the Project Idea

   2. Evaluate Project Performance

   3. Ensure Stakeholder Satisfaction

   4. Evaluate Project Performance

   5. UAT testing

3. **Software QA Engineer (January 1, 2020 – September, 2021)**

   ORBUND LLC
   Company Location: Dhaka, Bangladesh
   Department: QA
   Duties/Responsibilities:
   1. Functional testing

   2. Non-Functional testing

   3. Smoke testing

   4. Regression testing

   5. Sanity testing

   6. Automation testing using selenium web driver

   7. Test cases preparing

4. **Support Engineer (February 2, 2019 – December 31, 2019)**

Apsis Solutions Ltd
Company Location: Banani
Department: Operations (British American Tobacco Bangladesh)
Duties/Responsibilities:

1. System testing & test report preparation
2. Test Case & test Script Preparation
3. Conducting system testing & test report preparation
4. Customer remote support
5. Customer Communication regarding system support, upgradation, campaign or any activity
7. System data migration and preparation
8. Task and project progress reporting
9. Any other relevant task assigned by Line Manager

Academic Qualification:

Exam Title	Concentration/Major	Institute	Result	Pas.Year	Duration	Achievement
Master of Business Administration (MBA)	Marketing	Jahangirnagar University	CGPA:3.00 out of 4	2021	-	-
Bachelor of Science (BSc)	Software Testing	American International University of Bangladesh	CGPA:3.14 out of 4	2019	4	2nd position of poster presentation in CS Fest
HSC	Science	Milestone College	CGPA:5 out of 5	2014	2	-
SSC	Science	Govt. Science College Attached High School	CGPA:4.19 out of 5	2012	-	-

Training Summary:

Training Title	Topic	Institute	Country	Location	Year	Duration
Initiating and Planning Projects		Coursera	Bangladesh		2021	1 month
Business Analysis & Process Management		Coursera	Bangladesh		2021	1 month

Professional Qualification:

Certification	Institute	Location	From	To
Project Management Professional (PMP)	PEOPLENTECH	Dhaka	April 1, 2021	July 31, 2021
Software Testing & Quality Assurance	PEOPLENTECH	Dhaka	September 10, 2019	November 29, 2019

Career and Application Information:

Looking For   : Mid Level Job
Available For   : Full Time

Specialization:

Fields of Specialization
• Organizational Skills • Management and Leadership • Project Management • Work under pressure • Software Quality Assurance

Language Proficiency:

Language	Reading	Writing	Speaking
English	High	Medium	Medium
Bangla	High	High	High

Personal Details :

Father's Name	:	MD.Nazrul Islam
Mother's Name	:	Laila Anjuman
Date of Birth	:	February 3, 1997
Gender	:	Male
Marital Status	:	Married
Nationality	:	Bangladeshi
National Id No.	:	3303759876
Permanent Address	:	83/1, Matikata, Dhaka Cantonment
Current Location	:	Dhaka

Reference (s):

Name	:	MD. Saiful Islam
Organization	:	Citizens Bank PLC
Designation	:	Vice President
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