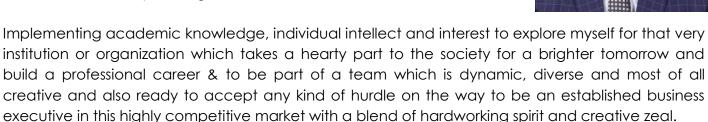
Md. Musa Kalim

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Work History

2021-Mar - **Operation Assistant**

Current IT Division

DHAKA BANK LIMITED

- DC-DR-FDR, ATM, Head Office, Branch Passive Infrastructure & Hardware Operations.
- Server & Storage Support.
- Centralized CCTV & IP-PABX Monitoring.
- DC-DR Inventory Management System Monitoring & Support.

2019-Jul - **Junior System Analyst**

2021-Feb IT & MIS

AMTRANET GROUP

- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Collaborated with IT department on operational support tasks to model importance of group goals.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.
- Delivered in-depth training to users for ERP Software and Money Requisition Tracker, imparting knowledge of best practices for protecting data and minimizing errors.

2019-Jan - **Data Analyst**

2019-Jul TASKEATER

- Organized, sorted and checked every type of input data against original documents.
- Corrected any data entry error to prevent later issues such as duplication or data degradation.





2022-Mar - Master of Science (MSc): Information Technology (IT)

Current Jahangirnagar University

• Enrolled

2014-Aug - Bachelor of Science (BSc): Computer Science & Engineering (CSE)

2019-May American International University-Bangladesh (AIUB)

Graduated with 3.11 CGPA

2012-Jul - Higher Secondary Certificate (HSC): Science

2014-Aug Govt. Science College

Graduated with 4.30 GPA

2002-Jan - Secondary School Certificate (SSC): Science

2012-May Motijheel Govt. Boys' High School

• Graduated with 5.00 GPA

Certifications

- ❖ Project Management Essentials Certified (PMEC)™ (Certification Number: 298957977) Management & Strategy Institute
- NSE 2 Network Security Associate (Certification Number: LPSvFx3tFV) FORTINET NSE Institute
- NSE 1 Network Security Associate (Certification Number: 8sTlfYLM0x) FORTINET NSE Institute
- IT Essentials: PC Hardware and Software Cisco Networking Academy

Training Courses

- Project Management Updated: PMBOK7 Charles Sturt University
- CCNA R&S: Introduction to Networks
 Cisco Networking Academy
- CCNA R&S: Routing and Switching Essentials
 Cisco Networking Academy
- CCNA R&S: Scaling Networks
 Cisco Networking Academy
- CCNA R&S: Connecting Networks
 Cisco Networking Academy

Key Skills & Competencies

- OEM & Local Partner Management
- Experience in the banking related software, hardware and policy
- Able to assist and instruct
- Ability to maintain passive infrastructure security issue

- Positive attitude and focus
- Believe in "Change Management"

№ Projects

- Centralized CCTV System Project of Dhaka Bank Limited
- IP Telephony Solution including Mobile Apps Project of Dhaka Bank Limited

Extracurricular Activities

- Associate Member of The Institution of Engineers, Bangladesh (IEB)
- Associate Member of Bangladesh Computer Society (BCS)
- Former Finance Secretary of Govt. Science College Cultural Club (GSCCC)
- Worked as a volunteer at Bangladesh Red Crescent Society Youth-MGBHS Unit



References

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