

Md. Musa Kalim

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Implementing academic knowledge, individual intellect and interest to explore myself for that very institution or organization which takes a hearty part to the society for a brighter tomorrow and build a professional career & to be part of a team which is dynamic, diverse and most of all creative and also ready to accept any kind of hurdle on the way to be an established business executive in this highly competitive market with a blend of hardworking spirit and creative zeal.



Work History

2021-Mar - **Operation Assistant**

Current IT Division

DHAKA BANK LIMITED

- DC-DR-FDR, ATM, Head Office, Branch Passive Infrastructure & Hardware Operations.
- Server & Storage Support.
- Centralized CCTV & IP-PABX Monitoring.
- DC-DR Inventory Management System Monitoring & Support.

2019-Jul -

Junior System Analyst

2021-Feb

IT & MIS

AMTRANET GROUP

- Performed system analysis, documentation, testing, implementation and user support for platform transitions.
- Collaborated with IT department on operational support tasks to model importance of group goals.
- Identified computer hardware and network system issues, performing troubleshooting techniques for remediation.
- Delivered in-depth training to users for ERP Software and Money Requisition Tracker, imparting knowledge of best practices for protecting data and minimizing errors.

2019-Jan -

Data Analyst

2019-Jul

TASKEATER

- Organized, sorted and checked every type of input data against original documents.
- Corrected any data entry error to prevent later issues such as duplication or data degradation.



Education

- 2022-Mar - **Master of Science (MSc): Information Technology (IT)**
Current Jahangirnagar University
- Enrolled
- 2014-Aug - **Bachelor of Science (BSc): Computer Science & Engineering (CSE)**
2019-May American International University-Bangladesh (AIUB)
- Graduated with 3.11 CGPA
- 2012-Jul - **Higher Secondary Certificate (HSC): Science**
2014-Aug Govt. Science College
- Graduated with 4.30 GPA
- 2002-Jan - **Secondary School Certificate (SSC): Science**
2012-May Motijheel Govt. Boys' High School
- Graduated with 5.00 GPA



Certifications

- ❖ Project Management Essentials Certified (PMEC)TM (Certification Number: 298957977)
Management & Strategy Institute
- ❖ NSE 2 Network Security Associate (Certification Number: LPSvFx3tFV)
FORTINET NSE Institute
- ❖ NSE 1 Network Security Associate (Certification Number: 8sTlfYLM0x)
FORTINET NSE Institute
- ❖ IT Essentials: PC Hardware and Software
Cisco Networking Academy



Training Courses

- ❖ Project Management Updated: PMBOK7
Charles Sturt University
- ❖ CCNA R&S: Introduction to Networks
Cisco Networking Academy
- ❖ CCNA R&S: Routing and Switching Essentials
Cisco Networking Academy
- ❖ CCNA R&S: Scaling Networks
Cisco Networking Academy
- ❖ CCNA R&S: Connecting Networks
Cisco Networking Academy



Key Skills & Competencies

- OEM & Local Partner Management
- Experience in the banking related software, hardware and policy
- Able to assist and instruct
- Ability to maintain passive infrastructure security issue

- Positive attitude and focus
- Believe in “Change Management”



Projects

- Centralized CCTV System Project of Dhaka Bank Limited
- IP Telephony Solution including Mobile Apps Project of Dhaka Bank Limited



Extracurricular Activities

- Associate Member of The Institution of Engineers, Bangladesh (IEB)
- Associate Member of Bangladesh Computer Society (BCS)
- Former Finance Secretary of Govt. Science College Cultural Club (GSCCC)
- Worked as a volunteer at Bangladesh Red Crescent Society Youth-MGBHS Unit



References

Zakaria Rabbi Toha

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