



# Somnath Misra

## CONTACT ME

+8801770632891

somnath.msr@gmail.com

<https://www.linkedin.com/in/somnath-misra/>

351/8, West Shawrapara, Mirpur,  
Dhaka-1216

## EDUCATION

### MEng in ICT

Bangladesh University of Professional  
Ongoing Result: 3.88

### BSc in EEE

American International University Bangladesh  
2018 Result: 3.83

### HSC

Rajshahi Govt City College, Rajshahi  
2014 Result: 5.00

## CERTIFICATIONS

CCNA 200-301 2021  
AIUB Institute of Continuing Education

NDG Linux Essentials 2023  
AIUB Institute of Continuing Education

Introduction to Cybersecurity 2020  
CISCO Networking Academy

## SKILLS

- Project Tracking Tools: JIRA & Clickup
- Process Modeller Tools (BPMN 2.0)
- Telco Architecture
- Microsoft Office
- Computer Skills

## WORK EXPERIENCE

### COORDINATOR- NOC, IT

2022- Present

#### Nexdecade Technology Pvt. Ltd. | Panthapath, Dhaka

- Monitor and maintain network infrastructure and systems.
- Handle and escalate network-related incidents.
- Implement process improvements for efficiency.
- Provide training and development to the team.
- Manage vendors and service providers.
- Coordinate crisis management and emergency response.
- Communicate with internal stakeholders on network performance.
- Document and report network operations and incidents.
- Lead and supervise a team of NOC engineers.

### TECHNICAL SPECIALIST

2021

#### Grameenphone Ltd | GP-HOUSE, Basundhara, Dhaka-1229

- Digital service (MyGP, POL-Payment Orchestration Layer, GP Website, FlexiPlan etc.) incident management, escalation and follow up.
- Enterprise service (DMS, Cockpit SE & RTR) incident management, monitoring, escalation and follow up.
- Ensure 24\*7 Service availability through timely escalation and follow up
- Ensure O&M & Service monitoring of IS/IT Business Services
- Ensuring incident follow-up and RCA management in multi-vendor environment.

### JUNIOR ENGINEER

2019-2020

#### Banglalink Digital Communications Ltd | Gulshan-1; Dhaka -1212

- A careful review of all technical processes and workflow with functional teams and seeking scope of process optimization.
- Process sign-off with process stakeholders and lock for future automation once WOM software will be placed NOC 2.0 projects.
- Works related to EAM (Enterprise Asset Management) Project-Asset classification & part numbering.
- Testing Mobile and Back-office application for EAM and Atlas as per scope in the contract.

## REFERENCES

### Razib Ahmed

Nexdecade Technology (Pvt.) Ltd.

Phone: +8801819-921050

Email: razib.ahmed@nexdecade.com

### Md. Faisal Islam

Banglalink Digital Communications Ltd.

Phone: +8801911-310271

Email: falslam@banglalink.net