



MD.SAZZAD SAHORAR BHUIYAN

MTCNA, RHCSA, Fortinet FortiGate (NSE4)

Work Experience's:

✓ Executive (IPTSP-Technology Division)

GETCO Group

GETCO Online Limited (HRC Technologies Ltd.)

Haque Tower, 11th Floor, 28/D, Mohakhali C/A, Dhaka.

Service Date : 01-02-2023 to Ongoing

✓ Junior Executive (IPTSP-Technology Division)

GETCO Group

GETCO Online Limited (HRC Technologies Ltd.)

Haque Tower, 11th Floor, 28/D, Mohakhali C/A, Dhaka.

Service Date : 18-09-2022 to 31-12-2022 (3 months 13 days)

Responsibilities' :

- Client handle and troubleshooting.
- Customer support over **Phone** with **E-mails** or, **Physically**.
- Installation, Configuration and troubleshoot of **IP Phones (Soft Phone/ Hard Phone)** and **Switch** several models.
- IPT Solution **Network Diagram Design**.
- Customized **Virtualization** Vendor Server.
- Install and Configuration of **Linux Based Server machine (Host machine), Asterisk based IP PABX Server, VMware Installation.**
- Management Panel Control (**Customers & Resellers**).
- **Soft switch (Reve system / iTel Billing Solution):** Account Create, User Create, Credit Control, CDR, User Access, Bill Adjustments, Customer Invoice Generate etc.
- Properly and safely diagnosed and resolve the common **hardware and software issues.**
- **ICX-Media Gateway (E1) Server Monitoring**
- **VOIP Related New Technology Implementation**
- **Call Centre server Setup & Troubleshooting**
- **Short Code Processing.**
- Operating System: **Windows** and **Linux.**
- Installing, Configuration & Maintenance Computers Hardware, Software & Others IT Appliances.

Address: Mirpur-1, Majar Road,
1st Colony, Dhaka, Bangladesh.

Contact Number: +8801712-453201

Email: sazzadsahoriar@gmail.com

Objectives:

Looking for a challenging role in a reputable organization to utilize my technical, database, and management skills for the growth of the organization as well as to enhance my knowledge about new and emerging trends in the IT sector.

Personal Qualities':

- Public relations & public speaking skill.
- Event management skill.
- Business & professional presentation skill.
- Confident, hardworking, open minded and easy to work in a team.
- Able to work under pressure and analyzing problem.
- Positive attitude.
- Excellent Communication skill to interact individuals at all levels.

Personal Profile:

Nationality: Bangladeshi

Date of Birth: 25/11/1996

Language Known: Bangla, English & Hindi

Hobbies: Travelling & Listening Music

NID Number: 3302377407

✓ **Assistant Engineer (IT)**

Alook Group Ltd.

Alook Tower: 47/1 Shahid Tajuddin Ahmed Sharani,

Mohakhali, Dhaka.

Responsibilities' :

- Installing, Configuration & Maintenance Computers Hardware, Software & Others IT Appliances.

Service Date: 03-12-2020 to 31-01-2022 (1 years 1 months 28 days)

Professional Training Course's:

- **MikroTik Certified IPv6 Engineer (MTCIPv6E)**
Vendor : MikroTik
Institution : AIUB Institute of Continuing Education (AIUB ICE)
Duration: Work-shop (9th June, 2023).
- **MikroTik Certified Network Associate (MTCNA)**
Vendor : MikroTik
Institution : AIUB Institute of Continuing Education (AIUB ICE)
(Batch-11)
- **Red Hat Certified System Administrator (RHCSA)**
Vendor : Red Hat
Institution : CSL-Training Center (Batch-21)
- **Fortinet FortiGate Firewall (NSE4)**
Institution : CSL-Training Center (Batch-07)

Educational Qualification's:

B.Sc. in Electrical & Electronic Engineering (EEE)

American International University-Bangladesh (AIUB)

Passing Semester – **Spring 2017-2018**

Graduation Year- **2020**

Results- **2.91** out of **4.00** (American Standard, **94=4.00**)

H.S.C

Cumilla Victoria Govt. College

Passing Year- **2013**

Group- **Science**

Results- **4.50** out of **5.00**

S.S.C

Cumilla Modern High School

Passing Year- **2011**

Group- **Science**

Results- **5.00** out of **5.00**

Academic Qualifications:

- **Project Title :** Smart Irrigation System With Solar and GSM Technology
Under Supervisor : Mr. Raja Rashedul Hasan
Asst. Professor
Faculty of Engineering
Institution : American International University-Bangladesh(AIUB)
Duration : 2 semester (October'17 to April'18)

References:

- Engr. Md. Abdur Rouf
Former Superintendent Engineer
Roads & Highways Department (RHD)
Former Vice-President
The Institution of Engineers, Bangladesh-IEB
Mobile Number: 01713-006996
- Mr. Raja Rashedul Hasan
Asst. Professor
Faculty of Engineering
American International University-Bangladesh (AIUB)
Mobile Number: 01671-657311

I, hereby declare that all the information mentioned above is true.

Md.Sazzad Sahoriar Bhuiyan